

# Medi-Cal Program Guide (MPG) Special Notice (SN) 13-09, Addendum B

December 9, 2013

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**Subject** HEALTH CARE REFORM (HCR) MEDI-CAL AND LOW INCOME HEALTH PROGRAM (LIHP)

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**Effective Date** Upon Receipt

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**Reference** California's Bridge to Reform section 1115(a), County Policy

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**Purpose** To give staff information on:

- beneficiaries turning 65 years old,
- the last day to accept an application for LIHP eligibility; and
- an individual's option to Opt-Out of health coverage.

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**Background** The Affordable Care Act (ACA) was passed into law on March 10, 2010, giving way to Health Care Reform. LIHP was established as the bridge to health care reform. [MPG SN 13-09](#) provided information on active LIHP cases transitioning into Medi-Cal January 1, 2014.

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**Turning 65 years old** LIHP beneficiaries turning 65 years old by January 31, 2014, will **not** transition into Medi-Cal on January 1, 2014. These beneficiaries must reapply and be evaluated for Medi-Cal in order to continue medical coverage.

Individuals with birthdays in the month of January will be sent the LIHP 08 (Attachment A) informing them that they need to apply for Medi-Cal before their 65<sup>th</sup> birthday.

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**Acceptance of LIHP Applications** LIHP applications for 2013 eligibility determinations will be accepted until 01/31/14 which will allow for the one month retroactive request. Applications dated after 1/31/14 will not be accepted.

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**Acceptance of  
LIHP  
Applications,  
(cont)**

Applications received for LIHP eligibility shall be processed as follows:

<b>If received...</b>	<b>Then...</b>
by 12/31/13	process the application as stated in <a href="#">Eligibility Desk Guide (EDG) 01</a>
after 12/31/13 but before 2/28/14	process the application as stated in <a href="#">EDG 01</a> .
after 12/31/13 but before 2/28/14 and the applicant requests retroactive benefits	backdate the application in CalWIN to capture the retro date and process the application as stated in <a href="#">EDG 01</a> .
after 12/31/13 and determined ineligible to LIHP in 2013, but may be eligible to Expanded Medi-Cal Programs	process the application as stated in <a href="#">EDG 01</a> and enter the application in CalHEERS for January 2014 eligibility ongoing.  Note: If the CalWIN and CalHEERS interface is available, the application will only be entered into CalWIN.

**Applications  
received after  
2/28/14**

The last day to process LIHP eligibility in CalWIN is 2/28/14, in order to ensure that the LIHP beneficiaries are automatically transitioned into the Medi-Cal temporary aid code L1. The Department of Health Care Services (DHCS) will capture LIHP eligibility in MEDS until March 2014.

Pending LIHP applications or appeals decisions which require processing after 2/28/14 will be processed as follows:

<b>If there is...</b>	<b>Then...</b>
2014 continued eligibility	process the application in AuthMed and enter the application in CalHEERS for January 2014 eligibility ongoing.  Note: If the CalWIN and CalHEERS interface is available, the application will only be entered into CalWIN.

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**Applications  
received after  
2/28/14 (cont)**

If there is...	Then...
no 2014 continued eligibility	process the application in AuthMed only and issue the appropriate Notice of Action (NOA).

**Opt-Out  
Procedures**

After the LIHP transition to Medi-Cal, beneficiaries may decide to opt-out of coverage. Staff should explain to the individual that there are penalties associated with not having medical coverage and that they can get more information by visiting [www.coveredca.com](http://www.coveredca.com). If he/she continues to decline coverage, then ask the individual to submit the withdrawal in writing and discontinue the case according to [MPG 4.13](#).

**Automation  
Impact**

AuthMed has been programmed to process applications received after January 1, 2014 for LIHP eligibility prior to December 31, 2013.

**ACCESS  
Impact**

ACCESS calls from beneficiaries with questions regarding the LIHP transition to Medi-Cal will be handled according to the ACCESS business process.

When calls are received from individuals wanting to apply for LIHP these inquiries are to be handled the same as an inquiry for Medi-Cal benefits.

**Forms Impact**

The table below shows the new form created specifically for the LIHP beneficiaries turning 65 years old in January 2014.

Number	Title	Attachment
LIHP-08 (Eng/Span)	Turning 65yrs. old Informing Notice	A/B

**PA (CalFresh  
or  
CalWORKS)  
Program  
Impact**

No Impact

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**Imaging  
Impact**

No Impact

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**Quality  
Control (QC)  
Impact**

QC will cite the appropriate error on any case that does not comply with the requirements outlined in this letter.

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**Approval for  
Release**

 12-9-13

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## LOW INCOME HEALTH PROGRAM

### INFORMING NOTICE

Dear Member,

You are receiving this letter because your Low Income Health Program (LIHP) coverage will **not** automatically transition into Medi-Cal. Your LIHP coverage will expire on December 31, 2013 because you are reaching the age of 65 and are now eligible to apply for Medi-Cal. Regulations require that you apply for Medi-Cal in order to continue your medical coverage.

Examples of verifications you will be asked to provide are listed below. This list does not represent all of the verifications that may be required to process your application for Medi-Cal and you may be asked to provide additional items.

- Identification
- Proof of residency such as: rent receipt or utility bill
- Proof of income such as: paystubs, award letter, self-employment records...

You may use one of the three options listed below to apply for Medi-Cal:

- Apply online at [www.mybenefitscalwin.org](http://www.mybenefitscalwin.org).
- Mail a Medi-Cal application to the County. You can request a Medi-Cal mail-in application by calling 211.
- Apply at your nearest Family Resource Center location (listed below) no more than 30 days before your expiration date. You can get a same day or next day appointment at the Family Resource Centers.
  - Centre City, 1255 Imperial Avenue, 5th Floor, San Diego, CA 92101
  - El Cajon, 220 S. First Street, El Cajon, CA 92019
  - Fallbrook, 130 East Alvarado, Fallbrook, CA 92028
  - Lemon Grove, 7065 Broadway, Lemon Grove, CA 91945
  - North Central, 5055 Ruffin Road, San Diego, CA 92123
  - North Coastal, 1315 Union Plaza Ct., Oceanside, CA 92054
  - North Inland, 620 E. Valley Parkway, Escondido, CA 92025
  - Northeast, 5001 73<sup>rd</sup> Street, San Diego, CA 92115
  - Ramona, 1521 Main Street Ramona, CA 92065
  - South, 690 Oxford Street, #E, Chula Vista, CA 91911
  - Southeast, 4588 Market Street, San Diego, CA 92102

If you do not want your medical coverage to continue, no further action is needed.

If you have any questions, please call 1-866-262-9881 for assistance.



## LOW INCOME HEALTH PROGRAM

### AVISO INFORMATIVO

Estimado Miembro,

Usted ha recibido esta carta porque su cobertura del programa Low Income Health Program (LIHP, por sus siglas en inglés) **no** será transferida automáticamente al programa de Medi-Cal. Su cobertura al programa LIHP se vence el 31 de diciembre, 2013 porque usted está cerca de 65 años de edad y ahora es elegible para solicitar el programa Medi-Cal. Los Reglamentos requieren que solicite el programa de Medi-Cal para continuar con cobertura médica.

Ejemplos de las verificaciones que se le pedirá que presente están anotados abajo. Esta lista no representa todas las verificaciones que se pueden requerir para procesar su solicitud para el programa Medi-Cal y es posible que se le pida presentar información adicional.

- Identificación
- Comprobante de residencia, tal como: recibo de renta o de utilidades
- Comprobante de ingresos, tal como: comprobante de pago, carta de notificación de beneficios, registros de empleo autónomo...

Puede usar una de las tres opciones indicadas abajo para solicitar el programa de Medi-Cal:

- Solicite en línea en el sitio web: [www.mybenefitscalwin.org](http://www.mybenefitscalwin.org).
- Envíe una solicitud para el programa Medi-Cal al Condado. Puede pedir la solicitud para Medi-Cal por correo llamando al 211.
- ❖ Vaya en persona al Centro de Recursos Para La Familia más cercano (anotados abajo) no más de 30 días antes de su fecha de vencimiento al programa LIHP. Puede conseguir cita el mismo día o al día siguiente en los Centros de Recursos Para La Familia.
  - o Centre City, 1255 Imperial Avenue, 5th Floor, San Diego, CA 92101
  - o El Cajon, 220 S. First Street, El Cajon, CA 92019
  - o Fallbrook, 130 East Alvarado, Fallbrook, CA 92028
  - o Lemon Grove, 7065 Broadway, Lemon Grove, CA 91945
  - o North Central, 5055 Ruffin Road, San Diego, CA 92123
  - o North Coastal, 1315 Union Plaza Ct., Oceanside, CA 92054
  - o North Inland, 620 E. Valley Parkway, Escondido, CA 92025
  - o Northeast, 5001 73<sup>rd</sup> Street, San Diego, CA 92115
  - o Ramona, 1521 Main Street Ramona, CA 92065
  - o South, 690 Oxford Street, #E, Chula Vista, CA 91911
  - o Southeast, 4588 Market Street, San Diego, CA 92102

Si no desea continuar su cobertura médica, no se necesita acción de su parte.

Si tiene cualquier pregunta, por favor llame al 1-866-262-9881 para asistencia.