

Medi-Cal Program Guide Letter #647

August 14, 2008

Subject **ARTICLE A — UPDATE TO THE COUNTY MEDICAL SERVICES (CMS) HARDSHIP EVALUATION PROCESS**

Effective Date Upon Receipt

Reference County Policy

Purpose The purpose of this letter is to inform staff of an update to the CMS Hardship Evaluation process.

Background MPG Article A-13-3.A.4 currently states the CMS Hardship Evaluation Unit shall evaluate for good cause if the CMS Hardship application was received after the initial 10 day deadline.

Changes The CMS Hardship Evaluation Unit has been dissolved. All eligibility staff are now required to evaluate for good cause on CMS Hardship applications received after the 10 day deadline has passed. If the applicant hasn't returned the required documents/verifications by the end of the second 10 day period, the worker will evaluate again for good cause. Any applications not returned with all supporting documentation after the second 10 day period, and where no good cause exists, will be denied for failure to provide.

Forms Impact None

Automation Impact None

Quality Assurance Impact Effective with the October 2008 review month, Quality Assurance will cite the appropriate error on any case that does not follow the requirements detailed in this MPG letter.

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Summary of Changes

The table below show the changes made to the Medi-Cal Program Guide (MPG)

| Article/Section | Changes |
|------------------------|------------------------------------|
| Article A, Section 13 | Remove references to Hardship Unit |

Filing Instructions

The table below shows how to file the PG material

| Action | Pages |
|---------------|------------------------------|
| Remove | Article A, Section 13 page 3 |
| Replace | Article A, Section 13 page 3 |

Important Note

The MPG is available in its entirety on the County Intranet by accessing http://hhsa_intranet.co.san-diego.ca.us/manuals/mpg/index.html. The MPG revisions listed in this letter will be entered into the Intranet MPG at the next update.

Managers Approval

ORIGINAL SIGNED BY:

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