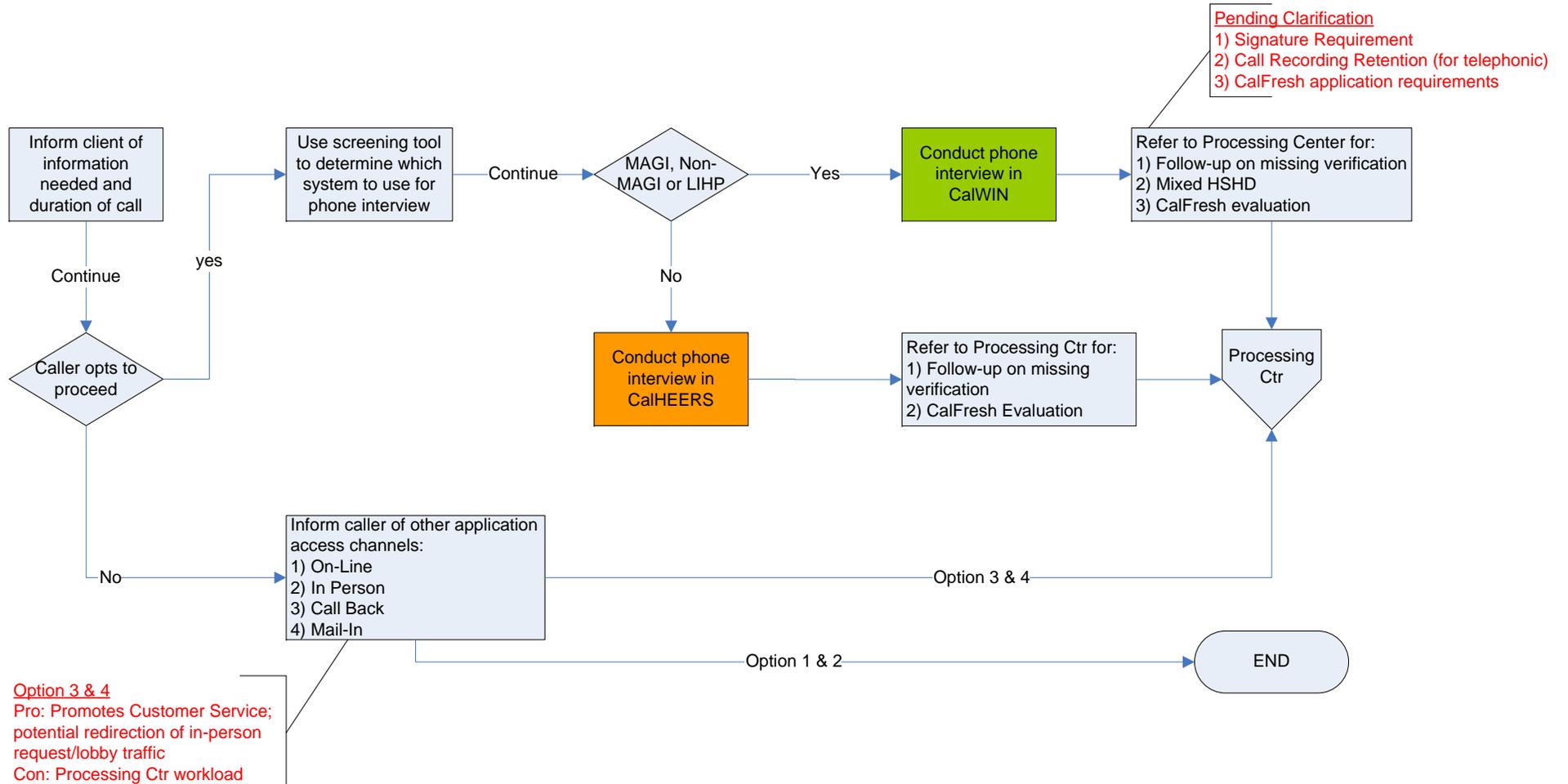


"Warm Hand-Off" To Be Process (Prior to CalWIN/CalHEERS Interface)

Covered CA



CalHEERS Call Center (SDG COR)



"Warm Hand-Off" To Be Process (POST to CalWIN/CalHEERS Interface)

