

General Relief (GR) Program Guide (PG) Letter #65

June 8, 2011

Subject CIVIL RIGHTS POSTER UPDATE, ISSUANCE OF DEBIT CARDS BY EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD), FOOD STAMPS NAME CHANGE TO CALFRESH, AND CHANGE TO CALWORKS TIME LIMITS

Effective Date Upon receipt

References County Policy

Purpose The purpose of this Letter is to:

- update the reference to the required civil rights poster, “And Justice for All;”
- provide information regarding the debit cards issued by EDD;
- update references to Food Stamps to the new name of CalFresh; and
- provide instructions for the treatment of cases affected by the change in CalWORKs time limits from 60 months to 48 months.

Background *Civil Rights Poster*
The poster “And Justice for All” provides information specifically regarding nondiscrimination in the Food Stamp program.

EDD Debit Cards

EDD provides Unemployment Insurance Benefits (UIB) and State Disability Insurance (SDI) benefits. These benefits have been previously issued in checks.

Food Stamps to CalFresh

The Food Stamp program provides nutritional supplemental benefits to low-income individuals and families.

CalWORKs Time Limits

CalWORKs previously had a 60-month time limit for adults to receive aid.

Changes *Civil Rights Poster*
The “And Justice for All” poster has been updated. The current

version is the AD-475B.

EDD Debit Cards

UIB and SDI benefits are no longer paid with a check. Benefits are paid to a debit card account. Receipt of UIB and SDI benefits may still be verified through the award letter, EDD Real-Time, or Income and Eligibility Verification System (IEVS).

Food Stamps to CalFresh

The name CalFresh was chosen because it was described as representing a healthy lifestyle and a “fresh” new program. The name is identifiable with “California,” promotes California agriculture, aligns with other program names, and the newly designed logo was viewed as colorful and eye catching. The tagline, “Better Food for Better Living,” on the logo, moves people to proactively think about the kinds of food they purchase through the program and brings to mind the shift to purchasing healthy food with CalFresh benefits.

CalWORKs Time Limits

Senate Bill (SB) 72 changed the time limit from 60 months to 48 months. Due to this change, individuals who have received 48 months of CalWORKs aid are not eligible to GR until the child(ren) for whom they received aid are 18 years of age or older.

Civil Rights Poster

Instructions were provided in the Eligibility and Employment Operations Guide “[Lobby Posters.](#)”

EDD Debit Cards

UIB or SDI income received by a GR applicant/recipient must still be verified. Workers will verify receipt of UIB or SDI through one of the following:

- IEVS;
 - EDD Real-Time; or
 - UIB or SDI Award Letter.
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CalWORKs Time Limit and New Applicants

New GR applicants who have received 48 months or more of CalWORKs benefits are no longer eligible to GR until the child(ren) for whom they received aid are 18 years of age or older. Workers will deny applicants who have exceeded the 48-month time limit and have child(ren) under 18 years of age, whether that child is in the home or not.

CalWORKs

Current GR recipients who received CalWORKs at some time and

Time Limit and Current Recipients

exceeded the 48-month time limit for CalWORKs, but not the 60-month limit, will be discontinued during the GR/Cash Assistance Program for Immigrants (CAPI) COLA run on June 11, 2011. A list of the affected cases will be provided and a timely NOA must be sent. For this change the NOA 11-115 HHS will be used.

Forms Impact

Impact as stated in "Civil Rights Poster," above.

Form 11-73 HHS has been updated to change references to Food Stamps to CalFresh. The updated form has been uploaded into Xerox Print Services and may be ordered by FRCs. The current stock may continue to be used until depleted.

Form 11-115 HHS has been uploaded into Xerox Print Services and is available to be ordered. Please note that this is a one-time NOA and any stock remaining after July 1, 2011 may be recycled.

ACCESS Impact

ACCESS agents must be aware of how the change in the CalWORKs time limit will affect GR recipients.

Automation Impact

CalWIN was updated as part of the GR/CAPI COLA run on June 11, 2011. Cases affected by the change in the GR rules were identified as stated in "CalWORKs Time Limit and Current Recipients" above.

Quality Assurance Impact

Effective with the July 2011 review month, Quality Assurance will cite with the appropriate error any case that does not follow the requirements of this Letter.

Summary of Changes

The table below shows the changes to the GRPG.

Section	Changes
90-020.1	<ul style="list-style-type: none">• Updated reference to the Civil Rights poster.• Updated reference to Food Stamps to CalFresh.
90-050 Appendix A	Updated reference to Food Stamps to CalFresh.
90-050 Appendix B	Updated reference to Food Stamps to CalFresh.
90-100.1	Updated reference to Food Stamps to CalFresh.
90-100.2	<ul style="list-style-type: none">• Updated references to Food Stamps to CalFresh.• Revised CalWORKs Time Limit from 60 months to 48 months.

90-100.3	Updated reference to Food Stamps to CalFresh.
90-100 Appendix D	Updated reference to Food Stamps to CalFresh.
90-170.2	Updated reference to Food Stamps to CalFresh.
90-170.5	Updated reference to Food Stamps to CalFresh.
90-170.6	Updated reference to Food Stamps to CalFresh.
90-170.7	Updated reference to Food Stamps to CalFresh.
90-170.8	Updated reference to Food Stamps to CalFresh.
90-200.3	Updated reference to Food Stamps to CalFresh.
90-300.2	Updated references to Food Stamps to CalFresh.
90-400.2	Updated references to Food Stamps to CalFresh.
90-400.6	Updated UIB verification information.
90-400.7	Updated SDI verification information.
90-600.9	Updated reference to Food Stamps to CalFresh.
90-700.2	Updated references to Food Stamps to CalFresh.
90-700.3	Updated reference to Food Stamps to CalFresh.
90-700.7	Updated reference to Food Stamps to CalFresh.
90-700.8	Updated reference to Food Stamps to CalFresh.
90-700.9	Updated reference to Food Stamps to CalFresh.
90-700.10	Updated references to Food Stamps to CalFresh.
90-700.11	Updated reference to Food Stamps to CalFresh.
90-700.12	Updated references to Food Stamps to CalFresh.
90-700.13	Updated references to Food Stamps to CalFresh.
90-700.14	Updated references to Food Stamps to CalFresh.
90-700.18	Updated references to Food Stamps to CalFresh.
90-700.19	Updated references to Food Stamps to CalFresh.
90-700.21	Updated references to Food Stamps to CalFresh.
90-700.23	Updated reference to Food Stamps to CalFresh.
90-700 Appendix B	Updated references to Food Stamps to CalFresh.
90-850.3	Updated reference to Food Stamps to CalFresh.
93-100.3	Updated reference to Food Stamps to CalFresh.

**Manager
Approval**

ORIGINAL SIGNED BY:

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DH