

90-900.1. OVERVIEW

A. General

This chapter provides the policies and procedures for the Administrative Hearing process for the GR Program. Section [90-900.4.D](#) contains the provisions required by the final settlement of the WRO v. Bacon lawsuit. These provisions may not be removed unless authorized by subsequent court action. WRO v. Bacon requirements which appear elsewhere in this chapter are marked with double asterisks (**). They must be adhered to by all staff.

B. Complaints

Whenever possible, complaints are to be handled at the lowest possible level. When disputes cannot be resolved on an informal basis by the worker/supervisor or FRC administration, applicants/recipients will be informed of their right to a County Hearing via a NOA stating hearing rights (See [Appendix A.](#)).

C. Administra- tive Hearings

GR applicants/recipients are not entitled to State Hearings because GR is 100% county funded and is not under the jurisdiction of the CDSS. GR hearings are conducted by the County Hearing Officer in the Appeals Section of HHSA.

Only disputes of fact can be resolved in the County Hearing process. Disputes, which challenge the regulations, cannot be resolved in the County Hearing process.

D. Hearing Officer

The GR Hearing Officer is a Program Specialist in the Appeals Section.

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