

90-400.02. IEVS FOR INCOME

A. General

IEVS is a federally mandated system through which the federally funded CalWORKs/RAP/Cuban-Haitian Entrance Program (CHEP), Medi-Cal, and CalFresh programs request and exchange information. IEVS is used to verify the information provided by the applicant at application or the recipient at redetermination.

IEVS consists of both a “Recipient” and an “Applicant” system. These systems perform periodic data exchanges among various benefit programs and produce the following information:

- wage
- UIB/SDI
- Social Security benefits/pensions/wages
- interest income (asset match)
- inter/intra county duplicate benefit matches.

This information is returned in the form of reports and is used for the purpose of verifying or confirming eligibility and benefit levels.

All requests for IEVS information occur automatically through CalWIN or “online” by clerical.

GRPG Letter 65 (6/11)

B. IEVS Applicant Abstract

IEVS Applicant information shall be ordered at Intake by the intake worker, and forwarded to the granted worker. In addition, IEVS reports will be ordered at redetermination by the granted worker.

When a valid SSN is available in CalWIN, the IEVS Applicant System automatically requests wage, UI/DI, and interest income information for applicants in federally funded cases.

C. Intake Procedures

Upon granting a GR case, the intake worker will order the IEVS Applicant Abstract. The intake worker must take the appropriate actions in the table below.

Continued on next page

90-400.02. IEVS FOR INCOME, Continued

Intake Procedures
(continued)

If ...	Then ...
the case is with the intake worker upon receipt of an IEVS report,	review the information in the report to ensure that correct case data was submitted to IEVS.
the applicant information is correct,	review the match results to columns to see which, if any, inquiries resulted in a match.
name, SSN, date of birth, or sex are incorrect for any applicant,	resubmit to IEVS for that person with any corrected/changed person information.
income discrepancies are noted,	<ul style="list-style-type: none"> • Contact the applicant/recipient immediately using form 16-20 HHS;A; • Inform him/her of the IEVS information that is different; and • Request clarification.
the case is with a granted worker upon receipt of an IEVS report,	forward the IEVS report to the granted worker.

GRPG Letter #60 (6/10)

D. IEVS Report Received from Intake

Upon receipt of the IEVS report, the granted worker must take the same actions as shown in [C](#), above. The recipient's failure to provide resolution of discrepancies shall result in discontinuance of the case. Worker shall review for possible system abuse sanctions in these instances.

E. Redeterminations

Upon redetermination of the case, the granted worker will order a new IEVS Applicant Abstract. Upon receipt of the report, the worker must follow the actions in [C](#) and [D](#), above.

F. No SSN

If an applicant does not have a SSN at the time of intake, the applicant must agree to cooperate in obtaining a SSN and furnish the Social Security card and number when they are received ([GRPG 90-100.10](#)). Upon receipt of the Social Security card and number, the worker will order an IEVS report.

Continued on next page

90-400.02. IEVS FOR INCOME, Continued

G. GR/CalFresh Combination Intake

If the GR and CalFresh intake interview is being held on the same day, and processed by the same worker, the IEVS CalFresh abstract may be used for the GR case. A separate GR IEVS abstract must be requested in all other situations.

GRPG Letter 65 (6/11)

H. Earnings Clearance System

The primary objective of Earnings Clearance System (ECS) activities is to determine if recipients have correctly reported their earnings to the Agency.

Data on recipient earnings is forwarded on tape to the County by the CDSS each quarter. This tape is processed by the County, making a comparison between gross earnings in the quarter to gross earnings recorded in CalWIN history on CalWORKs, CalFresh, and Medi-Cal cases. A report is then printed and processed by OSU. OSU will forward a copy of this report to companion GR case workers.

GRPG Letter 65 (6/11)

I. IEVS Information Considered Verified Upon Receipt

IEVS information which is received directly from the agency which provides the income/benefit is considered verified upon receipt. Independent verification is not required unless the IEVS data is questionable.

IEVS information which can be considered verified upon receipt includes:

- Social Security and SSI benefit information (received directly from SSA)
 - CalWORKs benefit information (received directly from another County/State)
 - UI/DI benefit information (received directly from EDD).
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90-400.02. IEVS FOR INCOME, Continued

**K.
IEVS
Information
Requiring
Independent
Verification**

IEVS information received from a source other than the agency which provides the income/benefit is not considered adequate for verification purposes. This information must be independently verified.

IEVS information which is not adequate for verification purposes include:

- wage information (received from the EDD rather than the employer; and
- interest/dividend income information (received from the FTB rather than the bank or financial institution).

Independent verification must include:

- verification of the amount of the asset or income involved;
 - a determination as to whether or not the applicant/recipient actually has/had access to the asset or income; and
 - identification of the period(s) when the applicant/recipient had the asset or income.
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