

April 9, 2013



Program Guide Letter #582

Subject **Changes to CalFresh Expedited Services**

Effective Date Upon receipt.

Reference All County Letter 12-74

Purpose

- To inform staff of the change in policy allowing the maximum certification period, (in accordance with the household's circumstances) for Change Reporting Households approved for CalFresh through Expedited Services (ES) with postponed verifications; and
- Clarify and reinforce current County policy for screening ALL CalFresh applications to determine if applicants meet the criteria for Expedited Services.

Background As a result of recently enacted state legislation, Assembly Bill (AB) 1359, two policy changes regarding CalFresh Expedited Service are required to be implemented:

- Identifying households that are entitled to ES, and
- Simplifying the existing policy regarding receipt of CalFresh benefits under ES when verifications are postponed.

Existing Regulation Current regulations require the review of the application form to determine if the applicant completed the expedited service section in order to process ES.

Previously, Change Reporting Households who were issued Expedited Services with pending verifications were certified for:

- One month for households who applied before the 15th of the

- month, or
- Two months for households who applied after the 15th of the month.

Clarification and Changes

Effective January 1, 2013, ALL CalFresh applications must be screened for Expedited Services (ES) even if the customer did not attempt to answer the identifiable questions for Expedited Services entitlement either on the DFA 285-A1, SAWS 1, or online application forms. The County is reinforcing this policy which was previously implemented in San Diego.

Additionally, all households issued CalFresh benefits under Expedited Services will now be certified for the maximum certification allowable, in accordance with the household's circumstances. This means that Change Reporting Households will no longer be certified for one or two months based on the application date.

Updates to the CalFresh Program Guide are noted with highlighted Text

Section	Section Title	Update
63-103.8	Right to File	<ul style="list-style-type: none"> • Changed incomplete application to partially completed application.
63-103.11	Standardized Intake Process	<ul style="list-style-type: none"> • Changed not requesting to “not entitled.” • Added “Document in Case Comments.” • Added CalWIN denial of CFES as denial is inappropriate for Expedited Services
63-105.2	Identifying or screening households	<ul style="list-style-type: none"> • Clarified that screening of Expedited Services shall be completed regardless of whether the identifiable questions were answered on the application. • Added that FRC will document in Case Comments that the application was screened.

63-105.4	Out of Office Application	<ul style="list-style-type: none"> • Included information regarding handling of partially completed applications.
63-105.7	Expedited Services Certification Periods	<ul style="list-style-type: none"> • Replaced one and two month certifications with “all households will be certified for the maximum certification allowable.”
63-105.8	Households with Postponed Verifications	<ul style="list-style-type: none"> • Changed section title from “Change Reporting Households with Postponed Verifications” to “Households with Postponed Verifications” • Changed one month certification for Change Reporting Households to procedures for applications submitted on or before the 15th of the month. • Changed two month certification for Change Reporting Households to procedures for applications submitted after the 15th of the month.
63-105.9	Verifications	<ul style="list-style-type: none"> • Changed section title from “Quarterly Reporting Households with Verifications” to “Verifications.” • Added information regarding Identity as only required verification for ES issuance.
63-301.5	Guideline Table for Establishing Certification	<ul style="list-style-type: none"> • Removed “household’s application date is on or before the 15th calendar day of the month and the case is granted with pending verifications in order to meet ES timeframe,” from 1 month certification. • Removed statement, “household’s application date is after the 15th calendar day of the month and the case is granted with pending verifications in order

		<p>to meet ES timeframe,” from 2 month certification.</p> <ul style="list-style-type: none"> Added “less than 12 months” to certification table and added an example.
63-304.5	Timely Application for Recertification	<ul style="list-style-type: none"> Removed “Exception,” for CR Households

Reminder

Processing of the CalFresh application must conform to the notice, procedural and timeliness requirement of the CalFresh regulations, including processing Expedited Services.

Verifications obtained for other aid programs may also be used for CalFresh, **including Identification**. However, processing the CalFresh application will not be delayed, including Expedited Services, due to lack of verifications which are needed for the other aid, but not CalFresh ([CFPG 63-119.3](#)).

Operational Impact

Staff will document in Case Comments that an evaluation for Expedited Services was made on every CalFresh application and the outcome of the determination (e.g. not eligible to ES, eligible and approved for ES, etc.).

Automation Impact

Change request CR6347-Granting Max Certification Periods for ES CF HHs with Pending Verifications is pending with the CalWIN project and is anticipated for a future release. Attachment A was developed as a temporary workaround in the absence of a BEnDS. CalFresh Program & Automation will alert staff when a new solution is developed.

Forms (Client Correspondence)

Please see Attachment A for details on the approval Notice of Action (NOA).

Other Programs Impact

No impact.

**ACCESS
Impact**

No impact.

**Quality
Control
Impact**

Effective with the May 2013 sample month, Quality Control will cite the appropriate error when the requirements in this material have not been followed.

Approval

Rick Wanne, Def. Director 4-15-13

Rick Wanne, MA, MFT
Eligibility Operations Director

CFPG Letter #582 Attachment A. Temporary Workaround for Change Reporting (CR) Households (HH) Certified Expedited Services with Postponed Verifications.

Change reporting Households certified through Expedited Services with postponed verifications are required to receive the maximum certification for their household's circumstances. CalWIN is currently not designed for this and a Change Request has been submitted to the project. In the interim, the following temporary workaround has been designed to avoid the possibility of Quality Control errors.

If you have any questions regarding this workaround, please contact CalFresh Program and/or CalFresh Automation. Eligibility Operations would like to thank Stephanie Gunning, Eligibility Trainer for her additional assistance.

Run EDBC, review Wrap Up and ensure benefits are correct.

Welcome: **Matt Hefferna**

Laborate, Advance, Lead...Win.

My Fa

Navigation :: **Display Employment History Summary** :: **Display Eligibility Summary** x

Display Eligibility Summary

[View History](#) | [View Deleted](#) | [Case Comments](#) | [Run EDBC](#) | [QR Details](#)

[Save](#) [Switch](#) [Reset](#) [Add](#) [Detail](#) [Delete](#) [Print](#) [Close](#)

Case #: **1B0KC94** Case Name: **Expedia, Eddie**

View Format Freeze Detach

Program Type	PayMnth	Eligibility Status	Benefit Amt./SOC	AU/ Household Size	Eligibility Begin Date	Currently Overriden	Previously Overriden	Authorization Status
Expedited Food S	03/2013	Pass	\$135.00	1	03/11/2013	N	N	Pending
Food Stamps	03/2013	Pass	\$0.00	1	03/11/2013	N	N	Pending
Food Stamps	04/2013	Pending	\$0.00	1	03/11/2013	N	N	Pending

[Reason...](#) [Verification Checklist...](#) [Initiat](#)

Authorize Expedited Services.

My Favorites |

Navigation » Display Shelter/Food Expense Summary » Display Eligibility Summary » **Authorize Eligibility Program Benefit**

◀ Previous Next ▶

Authorize Eligibility Program Benefit

View History | View Deleted | Case Comments | Run EDBC | QR Details

Save | Switch | Reset | Add | Detail | Delete | Print | Close

Case

Number: 1B0KC94 Name: Expedta, Eddie Alerts... | Programs
 Status: Pending Status Date: 03/11/2013 Pending Alerts: 2 Archived? | QR Cycle

View ▾ Format ▾ Freeze Detach

Program	Payment Month	Payment Type	Gross Benefit /SOC Amt.	Recoupment /Adjusted SOC Amt	Eligibility Status	Authorization Status	Select to Authorize	Benefit Begin Date
Expedited Fo	03/2013	Initial Benefit	\$135.00		Pass	Pending	<input checked="" type="checkbox"/>	03/11/2013
Food Stamps	03/2013	Zero Benefit	\$0.00		Pass	Pending	<input type="checkbox"/>	03/11/2013
Food Stamps	04/2013	Zero Benefit	\$0.00		Pending	Pending	<input type="checkbox"/>	04/01/2013

* Issuance Type: EBT * Issuance Method: Transfer Online ▾

Pick-up Location: ▾ Supervisor Approval Requested [Y/N]: No ▾

Disposition Status: Approved Disposition Date: ▾

Payee Name(s): Expedta, Eddie | 38 | 654-32-2468 ▾ ▾ ▾

Aid Paid Indicator: No Mail to:
 First Payee Address Amount:
 Second Payee Address Gross Benefit / Medical SOC: \$135.00
 Discontinuance Date: Recoupment / Adjusted SOC:
 Net Benefit / Net SOC: \$135.00

Detail... | Supervisor Action... | Authorize | Claim... | Select All | Deselect All

Once Authorized, go forward in the queue. If Transaction Sampling is on, the Supervisor must continue through the queue and follow these instructions.

My Favorites | Reports | Referrals

Navigation » Display Shelter/Food Expense Summary » Display Eligibility Summary » **Authorize Eligibility Program Benefit** »

◀ Previous Next ▶ Jump:

Authorize Eligibility Program Benefit

View History | View Deleted | Case Comments | Run EDBC | QR Details

Save | Switch | Reset | Add | Detail | Delete | Print | Close

Case

Number: 1B0KC94 Name: Expedta, Eddie Alerts... | Programs
 Status: Open Status Date: 03/14/2013 Pending Alerts: 3 Archived? | QR Cycle

View ▾ Format ▾ Freeze Detach

Program	Payment Month	Payment Type	Gross Benefit /SOC Amt.	Recoupment /Adjusted SOC Amt	Eligibility Status	Authorization Status	Select to Authorize	Benefit Begin Date	Benefit End Date
Expedited Fo	03/2013	Initial Benefit	\$135.00		Pass	Authorized	<input type="checkbox"/>	03/11/2013	03/31/2013
Food Stamps	03/2013	Zero Benefit	\$0.00		Pass	Pending	<input type="checkbox"/>	03/11/2013	03/31/2013
Food Stamps	04/2013	Zero Benefit	\$0.00		Pending	Pending	<input type="checkbox"/>	04/01/2013	

3 Displ

* Issuance Type: EBT * Issuance Method: Transfer Online ▾

Pick-up Location: ▾ Supervisor Approval Requested [Y/N]: No ▾

Disposition Status: Approved Disposition Date: ▾

Payee Name(s): Expedta, Eddie | 38 | 654-32-2468 ▾ ▾ ▾

Aid Paid Indicator: No Mail to:
 First Payee Address Amount:
 Second Payee Address Gross Benefit / Medical SOC: \$135.00
 Discontinuance Date: Recoupment / Adjusted SOC:
 Net Benefit / Net SOC: \$135.00

Detail... | Supervisor Action... | Authorize | Claim... | Select All | Deselect All Select Provider...

Add a record for Case Comments and document the determination of Expedited Services.

Search Case Comments

View History | View Deleted | Case Comments | Run EDBC | QR Details

Save | Switch | Reset | Add | Detail | Delete | Print | Close

Case #: 180KC94 First Name: Last Name: Program: Type: Text: Date Range: From: To: Sensitive[Y/N]: Search

Type	Date	Program	User	Individual	System Comments	User Comments
Food Stamps	03/14/2013 02:36 PM		Heffernan, Matt			Single 38-y-old homeless male. HH of one. St... under the bridge downtown. Ct states that... as a day laborer three hours per week and is... HH is conferred MCE. CR HH QR377.5 explai... along with 10 day reporting requirements. R... and he states he understands. Still Pending in verification from Day Laborers. ES Eligible and today. Explained the need to provide the inc... or letter from employer by 4/10/13 to contin... benefits. Issued EBT Card.
System Generated	03/14/2013 02:00 PM	Expedited Food Stamps	Heffernan, Matt		This case is APPROVED.	
System Generated	03/13/2013 01:08 PM	Food Stamps	Heffernan, Matt		This case is Assigned to caseload # VI22 .	
System Generated	03/13/2013 01:08 PM	Expedited Food Stamps	Heffernan, Matt		This case is Assigned to caseload # VI22 .	

4 Displayed Rows. No More Rows.

Highlight Expedited Services Approval Notice (QR 377.1) and check the Details button

Search/View for Client Correspondence in Print Queue

View History | View Deleted | Case Comments | Run EDBC | QR Details

Save | Switch | Reset | Add | Detail | Delete | Print | Close

Search Criteria

Correspondence Type: Program: Correction NOA [Y/N]: Action: NOA/Form #: NOA/Form Name: Reference Type: Reference #: Case #: 180KC94 Print Mode: Caseload #: Case Name: Last: First: MI: Suffix: Search

Search Results

Case #	Program	Action	Reason Description	Reference Type	Reference ID	Requested Date	Process Date	Manual Variables [Y/N]	Correspondence	Correspondence Name	Case Language
180KC94	Expedited Food		additional information/...			2013-03-14	2013-03-14	N	CSF 78 (04/04)	Verification Checklist - ...	English
180KC94	Food Stamps		Shelter cost verificatio...			2013-03-14	2013-03-14	Y	CSF 47	Housing Statement/ V...	English
180KC94	Expedited Food	Approval	The individual's EX foo...			2013-03-14	2013-03-14	N	QR 377.1 (04/04)	Food Stamp Notice of ...	English

3 Displayed Rows. No More Rows. More

State Version | Print | Details...

Review to ensure that it is the ES approval notice with “delayed verifications.” Once completed, select Delete Correspondence. The Notice generated by CalWIN will have the wrong certification dates.

Navigation ✖ Display Shelter/Food Expense Summary ✖ Display Eligibility Summary ✖ Search/View

Notice in Print Queue > View/Print Client Correspondence in Print Queue

◀ Previous Next ▶

View/Print Client Correspondence in Print Queue

[View History](#) |
 [View Deleted](#) |
 [Case Comments](#) |
 [Run EDBC](#) |
 [QR Details](#)

[Save](#) [Switch](#) [Reset](#) [Add](#) [Detail](#) [Delete](#) [Print](#) [Close](#)

Client Correspondence Detail

Type: Notice Of Action Program: Expedited Food Stamps
 Corrected NOA [Y/N]: Action: Approval
 Case Language: English Print Language: English
 Print Mode: State Translated [Y/N]: Yes [State Version](#)
 Manual Variables [Y/N]: No Requested Date: 03/14/2013

View ▾ Format ▾ [Freeze](#) [Detach](#)

Correspondence	Correspondence Name
QR 377.1 (04/04)	Food Stamp Notice of Approval

View ▾ Format ▾ [Freeze](#) [Detach](#)

NOA Reason Description
The individual's EX food stamps approved and there are delayed verifications that are due b...

[Delete Correspondence](#) [NOA Variables...](#) [Enter Form/Tandem Variables...](#)

Move forward in the queue to the RRR Detail Listing. Select the Edit RRR button.

The screenshot shows the 'View RRR Detail Listing' page. At the top, there is a navigation bar with 'Worker Home', 'Main Navigation', 'Display Application Summary', 'Perform Data Collection Wrap-up', 'Display Eligibility Summary', and 'View RRR Detail'. Below this is a search criteria section with fields for Office, Unit, User, Case #, Program, Status, Begin Month, and End Month. The search results section shows a table with the following data:

User Name	Case #	Case Name	Program	RRR Month	RRR Status	Appt. Date	Appt. Time	Appt Status	Mail-In Due Date	CheckList Exists	Packet Received	Resend Packet
Gunning, Stephanie	180KD28	Test, Todd	Food Stamps	02/2014	Pending					No		

At the bottom right of the search results, there are links for 'CheckList...' and 'Schedule RRR Appointn...'.

Enter the correct RRR month (12 months, 24 months, etc.) then save and close.

The screenshot shows the 'Edit RRR Details' page. The form contains the following fields:

- Original RRR Month: 02/2014
- * New RRR Month: 02/2014
- Mail-In Due Date: [Empty field]
- Resend Packet [Y/N]: [Dropdown menu]
- Packet Received Date: [Empty field]
- Packet Received Complete [Y/N]: [Dropdown menu]
- Appointment Required [Y/N]: Yes
- Method Received: [Dropdown menu]

At the top of the page, there is a navigation bar with 'Worker Home', 'Main Navigation', 'Display Application Summary', and 'Perform Data Collection'. Below this is a breadcrumb trail: 'View RRR Detail Listing > Edit RRR Details'. There are also navigation buttons for 'Previous' and 'Next'.

The new RRR month should display. Save and close.

NOTE: YOU MUST DO THIS WHEN ES IS FIRST AUTHORIZED. Once you leave the queue you will not be able to alter the RRR unless the RRR queue/workflow is initiated.

Generating the Notice

Once you have changed the recertification date, you must manually generate the correct Notice of Action (NOA). To do this you must go to the Print a NOA Manually window under Client Correspondence and select Search.

The screenshot displays a web application interface. At the top, there is a navigation bar with 'Main Navigation' and 'My Links'. Below this, there are two tabs: 'Worker Home' and 'Main Navigation'. The main content area is titled 'Main Navigation' and is divided into two columns. The left column, 'Select Function', lists various menu items, with 'Intake and Case Maintenance' highlighted. The right column, 'Action', contains a search box and a list of actions. The 'Client Correspondence' category is expanded, showing several sub-actions, with 'Print a NOA Manually' highlighted. At the bottom of the 'Action' panel, there are three buttons: 'Add', 'Open', and 'Search'.

Main Navigation | My Links ▾

Worker Home ✕ Main Navigation ✕

Main Navigation

Select Function

- Alerts & Broadcast Messages
- Appointments
- Authorizations Review
- Benefit Issuance and Recovery
- Case Assignment
- Clearance
- Employment Services Participation
- Hearings
- Inquiry
- Intake and Case Maintenance**
- Interface Activities
- Program/Provider Maintenance
- QC/QA Activities
- Registration
- RRR
- Security
- Simulation
- System Maintenance
- Wrap Up
- View All

Action

Search for an Action by typing the first few letters

- ⊕ Authorization
- ⊖ Client Correspondence
 - Create Freeform NOA
 - Print a Form/Other Correspondence manually
 - **Print a NOA Manually**
 - Search for Printed Correspondence
 - Search/View for Client Correspondence in Print
- ⊕ Data Collection
- ⊕ Eligibility Determination
- ⊕ Error Prone
- ⊕ General System
- ⊕ History Maintenance

Add Open Search

Search for the Food Stamp approval and select the Find button.

Search NOA

View History | View Deleted | Case Comments | Run EDBC | QR Details

Save | Switch | Reset | Add | Detail | Delete | Print | Close

Search Criteria

* Action: Program:

Reason Code: Reason Description:

NOA/Form #: NOA/Form Name:

Search Results

View | Format | Freeze | Detach

Effective Begin Date	Action	Reason Code	NOA/Form #	NOA/Form Name	Template Name	Back Template Name
No data to display						

NOA Header

NOA Text

Search for NOA/Form # QR 377.1 and enter Select

Select Correspondence

Jump: Go >

View History | View Deleted | Case Comments | Run EDBC | QR Details

Save | Switch | Reset | Add | Detail | Delete | Print | Close

Search Criteria

* Correspondence Type: Notice Of Action

Correspondence #:

Correspondence Name:

Search

Search Results

View | Format | Freeze | Detach

Correspondence	Correspondence Name
QR 377.1 (04/04)	Food Stamp Notice of Approval

1 Displayed Rows. No More Rows. [More](#)

Select

Select the Reason Code FAF315 and click the Select button.

Navigation: Search NOA

View History | View Deleted | Case Comments | Run EDBC | QR Details

Save Switch Reset Add Detail Delete Print Close

Search Criteria

* Action: Approval Program: Food Stamps

Reason Code: FAF315 Reason Description: Find...

NOA/Form #: QR 377.1 (04/04) NOA/Form Name: Food Stamp Notice of Approval Find...

Search Results

View Format Freeze Detach

Effective Begin Date	Action	Reason Code	NOA/Form	NOA/Form Name	Template Nam	Back Template Nam	Budget Nam	Documen
04/07/2006	Approval	FAF309	QR 377.1 ...	Food Stamp Notice of Appr...	NOA Default ...	NA Back 9		Standard M
04/07/2006	Approval	FAF311	QR 377.1 ...	Food Stamp Notice of Appr...	NOA Default ...	NA Back 9		Standard M
04/07/2006	Approval	FAF317	QR 377.1 ...	Food Stamp Notice of Appr...	NOA Default ...	NA Back 9		Standard M
04/07/2006	Approval	FAF314	QR 377.1 ...	Food Stamp Notice of Appr...	NOA Default ...	NA Back 9		Standard M
04/07/2006	Approval	FAF316	QR 377.1 ...	Food Stamp Notice of Appr...	NOA Default ...	NA Back 9		Standard M
10/26/2006	Approval	FAF320	QR 377.1 ...	Food Stamp Notice of Appr...	NOA Default ...	NA Back 9		Standard M
10/26/2006	Approval	FAF321	QR 377.1 ...	Food Stamp Notice of Appr...	NOA Default ...	NA Back 9		Standard M
01/01/1990	Approval	FAF313	QR 377.1 ...	Food Stamp Notice of Appr...	NOA Default ...	NA Back 9		Standard M
01/01/1990	Approval	FAF315	QR 377.1 ...	Food Stamp Notice of Appr...	NOA Default ...	NA Back 9		Standard M
01/01/1990	Approval	FAF308	QR 377.1 ...	Food Stamp Notice of Appr...	NOA Default ...	NA Back 9		Standard M

Rows Selected 1

NOA Header
Your application for Food Stamps has been approved. Your certification covers the period [1] through [2].

NOA Text
another notice. If the verification you send changes your eligibility or benefits, we will make the change. You will not get an advance notice before we take this action.

Select the NOA Variables button.

Navigation: Print a NOA Manually

View History | View Deleted | Case Comments | Run EDBC | QR Details

Save Switch Reset Add Detail Delete Print Close

NOA Details

* Case #: 1B0KC94 * Program: Food Stamps * Individual Name: Expedia, Eddie | 38 | 654-32-2468

* Print Mode: Immediate Foster Care Provider: 0 Budget Month/Year: []

View Format Freeze Detach

Effective Begin Date	Action	Reason Code	NOA/Form	NOA/Form Name	Template Nam	Back Template Nam	Budget Nam	Document Header
01/01/1990	Approval	FAF315	QR 377.1 ...	Food Stamp Notice of Approval	NOA Default ...	NA Back 9		Standard NOA

NOA Header
Your application for Food Stamps has been approved. Your certification covers the period [1] through [2]. We used the facts you gave us to figure your benefits. If

NOA Text
Because you need right away, we did give us the followi verification: [1] You verification before

NOA Variables... Tandem Correspondence Variables... Freeform Text...

Change the Certification end date/Redetermination due date to the month the recertification is due. Enter the Grant amount, Pay month and HH size in SFU. Once variables are entered, save and close.

Select Preview to confirm the NOA is correct.

NOTICE OF ACTION COUNTY OF SAN DIEGO STATE HEALTH AND HUMAN SERVICES CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

Food Stamps Approval

Notice Date : 03/19/2013
Case Name : Eddie Expedia
Case Number : 1B0KC94
Worker Name : M. Heffernan
Worker Number : VI22
Telephone :
Worker Hours : 8:00 AM-12:00 PM, 1:00 PM-
24Hour Information :
Address : 5201 Ruffin RD, STE K
San Diego CA 92123-4394

Eddie Expedia
PO BOX 301992
Escondido CA 92030-1992

Questions? Ask your Worker.

State Hearing: If you think this action is wrong, for a hearing. The back of this page tells you how benefits may not be changed if you ask for a hearing. This action takes place.

Your application for Food Stamps has been approved. Your certification covers the period 3/11/2013 through 2/28/2014.

We used the facts you gave us to figure your benefits. If nothing changes, you will get:

Grant Amount	Month	Number of Person(s)
135.00	03/2013	1

Because you needed Food Stamps right away, we did not require you to give us the following verification:
Billing information verification
Income received verification - Eddie Expedia

Set the Print Mode to Immediate or Batch and select Print when the NOA is ready to generate.

My Favorites | Reports | Referrals | External Data

Navigation x Print a NOA Manually x Search on Case Information x Search for Printed Correspondence x

Print a NOA Manually

Jump:

View History | View Deleted | Case Comments | Run EDBC | QR Details

Save | Switch | Reset | Add | Detail | Delete | Print | Close

NOA Details

* Case #: 1B0KC94 * Program: Food Stamps * Individual Name: Expedta, Eddie | 38 | 654-32-2468

* Print Mode: Immediate Foster Care Provider: 0

Budget Month/Year:

View Format Freeze Detach

Effective Begin Date	Action	Reason Code	NOA/Form	NOA/Form Name	Template Name	Back Template Name	Budget Name	Document Header
01/01/1990	Approval	FAF315	QR 377.1 ...	Food Stamp Notice of Approval	NOA Default ...	NA Back 9		Standard NOA

1 Displayed

NOA Header
Your application for Food Stamps has been approved. Your certification covers the period [1] through [2]. We used the facts you gave us to figure your benefits. If

NOA Text
Because you needed Food Stamps right away, we did not require you to give us the following verification: [1] You must give us this verification before [2] or your Food

NOA Variables... Tandem Correspondence Variables... Freeform Text... Reset Print Pre